

PRODUCT LIMITED WARRANTY - ANDERSEN 4000, 3000 & 2000 SERIES

DOOR FRAME: EMCO Enterprises, Inc. (EMCO) warrants the door frames and hinge on aluminum door products, against defects in manufacturing, materials or workmanship, under normal use, for as long as the original consumer purchaser owns the home in which the door was initially installed.

PAINTED FINISH: Under normal use, the painted finish on aluminum frame parts is warranted against manufacturing defects and adhesion defects for as long as the original consumer purchaser owns the home in which the door was initially installed.

ANODIZED FINISH: Under normal use, the anodized finish on aluminum frame parts is warranted against manufacturing defects and adhesion defects for a period of five (5) years to the original consumer purchaser who owns the home on which the door was initially installed.

COMPONENTS: Door sweeps, retainers and the mechanical functions of locksets, closers, windows, and insect screens are warranted for a period of one (1) year from the date of original retail purchase or for as long as the original consumer purchaser owns the home in which the door was initially installed, whichever is shorter. Balancer assemblies are warranted for a period of ten (10) years from the date of original retail purchase or for as long as the original consumer purchaser owns the home on which the door was initially installed, whichever is shorter. Except as provided below, glass and insect screen fabric are excluded from this warranty coverage.

INSULATED GLASS: Insulated glass is warranted for a period of twenty (20) years* from the date of original retail purchase or for as long as the original consumer purchaser owns the home in which the door was initially installed, whichever is shorter, against material obstruction to vision due to defects in materials or workmanship which results, under normal use, in film formation or dust collection on the interior glass surface caused exclusively by the failure of a hermetic seal (other than through glass breakage).

ADDITIONAL PRODUCT LIMITED WARRANTY INFORMATION: In the event the door frame, door components, or insulated glass fails as a result of a defect in manufacturing, materials and workmanship within the limited warranty periods set forth above, and upon written proof of purchase, EMCO, at its option, will repair or replace the door frame, components, or insulated glass without charge. This limited warranty will not apply if the door frame, components, or insulated glass has been misused, abused or altered. This limited warranty excludes breakage, corrosion or damage caused by lack of maintenance, exposure to sun and weather, wind, acts of God and normal wear and tear.

*Doors with insulating glass purchased prior to January 1, 2002 have a five (5) year limited warranty.

BRASS & NICKEL COMPONENTS LIMITED WARRANTY

EMCO Enterprises, Inc. (EMCO) warrants that the genuine-brass and nickel handle set and sweep will keep their genuine finish for as long as the original consumer purchaser owns the home in which the door containing such brass or nickel parts was initially installed.

The Brass and Nickel Hardware Components Limited Warranty is effective for all applicable doors sold after January 1, 1999. In the event a genuine brass or nickel finish fails under this limited warranty, written proof of purchase of the door and the door serial number must be submitted by the purchaser to EMCO Consumer Support at 1-800-933-3626. EMCO, at its option, will repair or replace the handle set or sweep without charge.

This limited warranty will not apply if the hardware has been misused, abused or altered. This limited warranty does not apply to exterior or interior painted hardware or the function of any lockset and lockset component (see Aluminum door product limited warranty for complete component limited warranty information). This limited warranty does not include brass or nickel (caming) glass accents.

“OOPS-PROOF” INSTALLATION LIMITED WARRANTY

EMCO Enterprises, Inc. (EMCO) warrants that any part lost or mis-cut during the original installation of your door will be repaired or replaced at no additional charge within ninety (90) days of the date of original purchase. This limited warranty will not apply if the part has been misused, abused or altered. Cutting parts not specified by the installation guide or mis-drilled parts are not included in this warranty.

In the event a part is lost or mis-cut within the limited warranty coverage, written proof of purchase of the door and the door serial number must be submitted by the purchaser to EMCO Consumer Support at 1-800-933-3626 within ninety (90) days of the date of original purchase. EMCO, at its option, will repair or replace the part without charge.

GENERAL LIMITED WARRANTY INFORMATION

ALL IMPLIED WARRANTIES INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE WILL EXPIRE WITH THE TERM OF THE LIMITED WARRANTIES SET FORTH ABOVE. EMCO EXCLUDES AND WILL NOT PAY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES AND ITS LIABILITY WILL IN ALL INSTANCES BE LIMITED TO THE REMEDIES SET FORTH ABOVE.

Some states do not allow the exclusion of incidental and consequential damages, or limitation of the duration of an implied warranty, so the above limitations or exclusions may not apply to you. These limited warranties gives you specific legal rights, and you may also have other rights that may vary from state to state.

This limited warranty is not transferable to subsequent purchasers. Labor is not included in these limited warranties. For consumer assistance under these limited warranties, call 1-800-933-3626.

Replacements and repairs made under these limited warranties are warranted for the remainder of the warranty period applicable to the original product. EMCO Enterprises, Inc. is a wholly owned subsidiary of Andersen Corporation.

EMCO manufactures Andersen® EMCO Enterprises, Inc. and EMCO® doors. EMCO supports the limited warranties covering Andersen® storm and screen doors. Andersen, PO Box 853 EMCO and all other marks where denoted are trademarks of Andersen Corporation. ©2009 Andersen Corporation. Des Moines, IA 50306-0853. All rights reserved.